EOS Announcement for Huawei HG8045H Product

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Subject: EOS Announcement for Huawei HG8045H Product

Dear Customers,

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of HG8045H Product. Hopefully this information can give you a reference on making future network development plans.

The service of the HG8045H Product will be stopped from December 31, 2019. After that day, Huawei no longer provides any services related to HG8045H Product. (including the service hotline). However, during the period of one year from the day December 31, 2019, you may visit http://support.huawei.com to search or download the FAQ and resolved problem cases related to HG8045H Product.

Table1 describes the end of life milestones, definitions, and dates for HG8045H Product.

Table1 End of life milestones and dates for HG8045H Product

Milestone	Definition	Date
EOS	End of Service and Support. After the EOS, Huawei does not provide software problem analysis services.	December 31,2019

Huawei suggests that you use EG8245H5 or upgrade your EOS to EG8245H5, which has similar features and capabilities but optimized functions compared with EOS. We will continue to provide high-level services for your new software version

Table2 Replacement release

End of Life Release	Replacement Release
HG8045H	EG8245H5

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

Huawei Technologies Co., Ltd.

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