

No.: EOS-NW-2011-467-Global Date format: 12/31/2011 Subject: Huawei HG860 Product EOS Announcement

Dear Customers,

Huawei kindly inform you that Huawei HG860 will reach its EOS (End of Service) date on June 30, 2012. Huawei will continue to analyze, diagnose, and solve the current problems related to the service for the HG860 before this date. The new service requirements for the HG860 will be declined by Huawei hereafter, including service hot line. During the first year from the specified date, you can access related data from the http://support.huawei.com website.

Huawei offers the following products, as a substitute for the HG860, which has similar features and capacities, but better performance in comparison with the HG860: HG861.

EOS Product List

EOS Product EOS date New Product

HG860 2012-06-30 HG861

Huawei hopes that this notice is helpful for you to plan your future networks. Huawei will continuously provide you with other high-quality products and services. If you have any questions, please contact your Huawei sales representatives.

Huawei Technologies Co., Ltd. 12/31/2011

