

EOS Announcement for Huawei RH2288 V5 Product

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Dear Customers,

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of 2288 V5 product. Hopefully this information can give you a reference on making future network development plans.

Huawei product lifecycle milestones are defined as follows:

Milestone	Definition
EOM(new site)	End of Marketing of new site. The EOM (new site) is the date when Huawei officially stops accepting orders for new sites. After this day, products will no longer be sold to new sites.
EOM	End of Marketing. The EOM date is the date when the product stops accepting orders, including orders for new sites and capacity expansion. After that date, the product will no longer be sold.
EOFS	End of Full Support. After the EOFS, Huawei will not provide the full support service for the product. Between EOFS and EOS, Huawei will support fewer service categories and offer lower service levels and SLAs, and no longer develop patches for new network problems, support software upgrades, or provide spare parts using original part numbers. Regarding released patches, Huawei will still provide the uploading service for customers.
EOS	End of Service & Support. It refers to the last date of the service. After the EOS date, Huawei does not provide any service for the product.

Table 1 EOX product lifecycle milestone

Product name	Milestone
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EOM(new site)	EOM	EOFS	EOS	
2288 V5	TBD	Dec 31,2019	TBD	Dec 31,2022

Huawei would like to advise that you move or upgrade your products to the newer release in order to continue and enjoy Huawei's high level service. The following table lists the recommended replacement products.

Table 2 Replacement product

End of Life product	Replacement product
2288 V5	2288H V5

Table 3 Replacement product lifecycle milestone plan

Product name	Milestone plan				
GA	EOM(new site)	EOM	EOFS	EOS	
2288H V5	Oct 30,2017	TBD	Dec 31,2023	TBD	Dec 31,2028

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

Huawei Technologies Co., Ltd.

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