

EOS Announcement for Huawei CH121 Product

No. :EOS-EIC-2019-025-Global

Date :June 27,2019

Subject: EOS Announcement for Huawei CH121 Product

Dear Customers,

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of CH121 Product. Hopefully this information can give you a reference on making future network development plans.

The sales of Huawei CH121 Product has already been stopped on September 30, 2016. Please note that you can not place order after the EOM date.

The service of the CH121 Product will be stopped from September 30, 2021. After that day, Huawei no longer provides any services related to CH121 Product. (including the service hotline). However, during the period of one year from the day September 30, 2021, you may visit <http://support.huawei.com> to search or download the FAQ and resolved problem cases related to CH121 Product.

Table1 describes the end of life milestones, definitions, and dates for CH121 Product.

Table1 End of life milestones and dates for CH121 Product

Milestone	Definition	Date
EOM	End of Marketing. The EOM date is the date from which the acceptance of the POs for new deployments and capacity expansions will be rejected. The product is not sold any longer after the date.	September 30,2016

EOS	End of Service and Support. After the EOS, Huawei does not provide software problem analysis services.	September 30,2021
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Huawei suggests that you use or upgrade your EOS to new product, which has similar features and capabilities but optimized functions compared with EOS. We will continue to provide high-level services for your new software version

Table2 Replacement release

End of Life Release	Replacement Release
CH121 Product	CH121 V3

Table3 Replacement release end of life milestones

Milestone	Date	Note
EOM	December 31,2018	
EOS	December 31,2023	

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

Huawei Technologies Co., Ltd.

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